

**INDIAN INSTITUTE OF INFORMATION TECHNOLOGY**

**VADODARA**

**IT-301 SOFTWARE ENGINEERING**

Team IT - 05

Mentor : Dr. Asim Banerjee

**Web Development**

Answer Restaurant Interview

Version 1.0

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| Version | Date | Author | Reviewer |
| v1.0 | **14-09-2017** | **Niranjan Choudhary**  **Anshit kumar** | **Akriti, Vamshi** |
| v1.1 |  |  |  |

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**System** : Restaurant with websites.

**Project Reference : Website for a restaurant**

**Participants: Spices & Herbs, Dadi “Sa", Furat Restaurant, Hotel Purnima**

Niranjan Choudhary

Anshit Kumar

**Purpose of Interview :**

Preliminary meeting to identify problems and requirements regarding the benefits of having a website and detailed feedback of various features to be incorporated on the website.

1. Changes in business before and after a website, profit if any?

Ans. They feel not much changes in business after website deployment. But they said the customer are aware of use of mobile phone and due to jio the people try to find solution for better food with well environment and looks. So, website help us this purpose.

2. Do you find any benefits of a website other than profit?

Ans. They said, yes because the people are aware of use of internet so they search before going their specially menu, location, looks, price and offers. So, the website attract or provide best solution of all these requirement.

3. What are the benefits of book a table feature?

Ans. Not much more because people are not aware of book a table feature yet but in coming day it will be very useful.

4. How many people prefer to book a table from website?

Ans. In a week average 3 to 4 booking order are placed from website.

5. Do you charge for booking a table?

Ans. No

6. How do you handle if a customer with a reserved table doesn’t turn up and there’s a waiting list outside?

Ans. We allotted a reserved table the outside customer those who are waiting but it’s happen rarely.

7. Do people prefer takeaway orders?

Ans. Yes, We have only option of lunch pack those we take order for takeaway. Generally, office staff placed order for takeaway. Some fixed company employee already have fixed here.

8. Again if there’s a order that you have prepared and customer doesn’t turn up, have you ever faced this, if yes than how do you handle the same?

Ans. No, If some that happen then they inform us. So, we sold that order to other customer.

9. Are takeaway orders paid in advance or at the time of pickup?

Ans. At the time of pick up.

10. Which mode of payment do you and your customers prefer the most?

Ans. We prefer cash, card and wallet.